

Summary of our terms and conditions*

1. “Guest” or “you” means the person who makes the booking and/or the person who stays in our apartment house.
2. “Host” or “We” means “Ferienhaus Barbara, Holdernach Siedlung 410, 6555 Kappl” – business owner: Gottlieb Spiss)
3. When making the final binding booking, 50 % of the total price must be prepaid. Moreover, a reservation is binding if we acknowledged your reservation request.
4. The guest’s accommodation rooms are available for you from 16 p.m. on arrival day. If the guest is arriving at the accommodation before 6 a.m. one extra day has to be payed.
5. Check-out in the apartment rooms is before 10 a.m. at the latest. If the guest is leaving the accommodation rooms after 10 o’clock a.m. one extra day has to be payed.
6. The reservation may be cancelled by the landlord four months before the day of arrival.
7. The reservation may be cancelled by the guest in the following cases:

Four months before the day of arrival	Without payment
Four to three months before the day of arrival	Payment of 30 % of the total price
Three to one month before the day of arrival	Payment of 50 % of the total price
One month to one week before the day of arrival	Payment of 75 % of the total price
One week before the day of arrival to the day of departure	Payment of 100 % of the total price

8. The guest is kindly asked to pay the full price, unless their arrival is impossible for more than half of their total stay because of unforeseeable extraordinary events (e.g. natural disasters or severe illness/injury)
9. We are not able to influence events that are not organized by us. If an event is not taking place you will have to pay the total price regardless of your coming. The same holds for bad weather or lack of snow.

10. The host may offer you a booking in a different, comparable location, if all guest accommodation rooms are overbooked or if the guest's accommodation rooms are being repaired. If the alternative accommodation is more expensive the guest has to pay those extra costs. In this case the guest may alternatively cancel his/her reservation without any payments.

11. Payments shall be made only via bank transfer or in cash (Euro).

12. Austrian law shall apply with the exception of the international private law.
Exclusive place of jurisdiction is Landeck.

*This summary is for informational purposes only; our binding terms and conditions can be found on the German part of our Website under the term "Allgemeine Beherbergungsbedingungen"/"ABB".

If you have any questions don't hesitate to contact us via email.